Akkio

Responsible Disclosure

POLICY
Akkio takes protecting our customers' data seriously and that starts with being transparent about our security practices. Providing a method for security researchers to responsibly report vulnerabilities is essential for that transparency.

REPORTING
If you believe you have found a security vulnerability related to the Akkio web application or the Akkio website, please let us know. We will investigate legitimate reports and do our best to fix valid issues.

Your report should include a detailed description of your discovery with clear, concise, reproducible steps or a working proof-of-concept. Please refrain from requesting compensation for reporting vulnerabilities as it is Akkio's policy not to pay. You can submit your report by emailing security@akkio.com.

VULNERABILITY DISCLOSURE
Your report will be sent to the Akkio Security team, and will remain non-public while it is investigated. Once a report has been validated a decision will be made by the Akkio Security team regarding whether the vulnerability will be made public.

To promote the discovery and reporting of vulnerabilities and increase user safety, we ask that you:

- Share the security issue with us in detail;
- Please be respectful of our existing applications. Spamming forms through automated vulnerability scanners is explicitly out of scope;
- Do not access or modify our data or our users' data, without explicit permission of the owner. Only interact with your own accounts or test accounts for security research purposes;
- Contact us immediately if you do inadvertently encounter user data. Do not view, alter, save, store, transfer, or otherwise access the data, and immediately purge any local information upon reporting the vulnerability to Akkio;
- Act in good faith to avoid privacy violations, destruction of data, and interruption or degradation of our services (including denial of service); and
- Otherwise comply with all applicable laws

We will not negotiate in response to duress or threats (e.g. we will not pay a bounty under threat of withholding the vulnerability or threat of releasing the vulnerability or any exposed data to the public). Akkio does not provide compensation for vulnerability reports.

IN SCOPE

Akkio

Target	Eligible	Ineligible
Akkio Web Application	app.akkio.com	
Akkio Website	www.akkio.com	*.akkio.com

MODIFICATION
We may modify the terms of this program or terminate this program at any time.

OWNERSHIP AND REVIEW
This document is owned by the Akkio Security Team. This document shall be reviewed on an annual basis.

Last updated: April 16, 2025